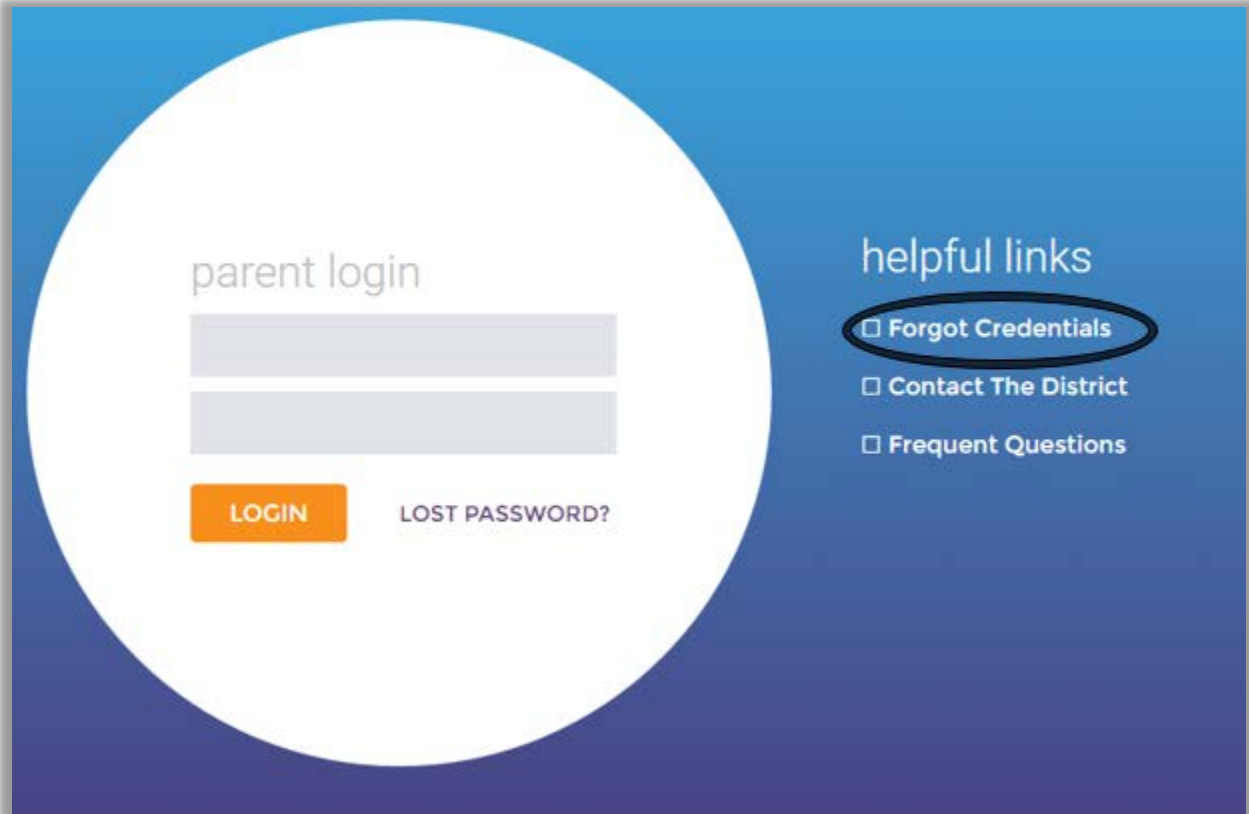


## I forgot my Parent Login ID

If you have forgotten your Parent Login ID the process is very simple. First click on "Forgot Credentials", located under "Helpful Links."



You will be presented with a page that on the top says "**Forgot Password,**" do not worry you are on the correct page. The very top option is what we are after. Look for "**Forgot Parent Login ID?**" If you have forgotten your password as well, you will need to recover your Parent Login ID first. At this point, you will need to enter your email address as prompted by the box. Next enter your PIN code as instructed. Finally click "submit."

A screenshot of a form titled 'Forgot Parent Login ID?'. The form contains a paragraph of instructions: 'If you have forgotten your Parent Login ID, please provide the email address you used to set up your account and your PIN code to have the system send you a link to reset your Parent Account ID. NOTE: If your account email address is no longer correct or if you are unable to receive messages to that account, you will need to contact the school district to have your email address updated.' Below the text are two input fields: 'Type Your Email Address:' and 'Your PIN Code:'. At the bottom of the form are two buttons: 'Submit' (circled in black) and 'Back'.

You will receive an email, with your Parent Login ID within a few minutes.